

## **Jamie Franklin Presentation Summary**

Over the past several decades, an ever-growing Number of Surgeons and Physician Specialists have relocated to work with the UCSF Fresno Academic Medicine Program anchored next to the existing Level 1 Trauma Center and it's adjoining 685 licensed bed hospital in Downtown Fresno. Further Clovis now hosts a recently expanded 208 all private bed hospital and is expecting to double in size in the coming decade while soon hosting a first of its kind in the Central Valley single campus Cancer Care Center.

With all this growth, Community Medical Centers (CMC) has become the aggregator of electronic Patient Health Records for over half a million people living in the greater Central Valley. With its population health focus, it is expected CMC will see an increasing number of patients across the continuum of care that, in the past, were often typically sent to the Bay Area. If the Electronic Health Records CMC hosts were to suddenly become unavailable due to some unforeseen catastrophic loss, the consequences could be quite devastating to public health without a proper business continuity plan in place.

Come hear Jamie Franklin, CIO of Community Medical Centers, discuss how he helped his organization use a planned enterprise wide downtime outage to the network, to engage the greater organization including top physician and nursing leadership to consider the tougher question of what would the hospital and other care centers CMC supports like the many clinics who share the same EHR would do if the downtime was much longer than the scheduled hour this particular event was planned to be.

Jamie will share his insights from the unique Central Valley vantage point he has gained from being the Chief Project Management Officer for CMC during its transition to its current EHR system, as well as having served as CIO for both Community Medical Centers and Valley Children's Hospital, two of the area's largest public hospital networks.