



Join Us for our Fall 2016 IT Forum Meeting

The City of Fresno and the FresGO App

Sanjay Patteson and Dennis Jones

Date: Thursday, Nov 10, 2016
5:30 – 7:30 pm

Meeting Agenda

5:30 – 6:00 pm	Networking, Dinner, Check in
6:00 – 7:00 pm	Welcome, Presentation
7:00 – 7:15 pm	Member Help Desk
7:15 – 7:30 pm	Additional Networking

Cost:

\$15 for Chapter Members, \$20 for non-members

Students: Free for Members, \$5 non-members

Virtual Web Conference: \$5

Includes Light Dinner / Refreshments

Please Register at www.pmi-ccvc.org

Questions? Contact: IT_Chair@pmi-ccvc.org

In 2015, the City of Fresno introduced FresGO, their mobile app for citizen engagement. The City, like any organization, seeks better ways to deliver services to its customers, the citizens of Fresno. The story of FresGO provides learning opportunities that are applicable to any customer service-centric industry.

This session will cover the process of engaging a wide-breadth of stakeholders during the planning and development phase, the impact improved data collection and visualization has had on the city, and major lessons learned.



Sanjay Patteson, FresGO Site Administrator, has been with the City of Fresno for 15 years and has dedicated his 28-year career to developing, managing and delivering technology solutions to organizations. Sanjay was instrumental in the implementation of this project.



Dennis Jones, Applications Division Manager, has been with the City of Fresno since 1992 and has a wide range of industry experience in the public and private sector. Dennis leads the Systems and Applications division that has been responsible for making FresGO a success.



Fresno City Hall, Room 1031
2600 Fresno Street, Fresno CA 93721

Park in spots marked "Permit Only"

The **California Central Valley Chapter (CCVC)** in Fresno is your local chapter for the **Project Management Institute (PMI)**. This education event is conducted as an opportunity for local project managers and professionals of all disciplines to network and learn new tools & techniques. Certified PMPs and CAPMs will earn **1 PDU** for attending this meeting.